

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 05-0142

ORIGINAL

Regarding a complaint by (Person making the complaint):

HEARTLAND TREE INC. / KURT BLAKEMORE PRES.

Against (Utility name):

BULLSEYE TELSCOM

As to (Reason for complaint)

BILLING FRAUD / BULLSEYE WILL NOT / AND

DID NOT LET MR. BLAKEMORE OUT OF CONTRACT.

in DOWNERS GROVE Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

248 59TH ST., DOWNERS GROVE, IL

The service address that I am complaining about is

SAME

60516

My home telephone is

1630 1963-4442

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

1630 1963-4444

(Full name of utility company)

BULLSEYE TELSCOM

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

CHIEF CLERK'S OFFICE
2005 MAR - 2 3:36
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① FIRST CONTACT W/BOLSENE TELECOM WAS ON OR AROUND 5-7-04 IN THE FORM OF A SOLICITATION CALL. DURING SAID CALL I AGREED TO SWITCH FROM SRC TO THEM.

② ON 5-16-04 I CALLED THE AFTER HOUR #ON BOLSENE'S PACKET. TO SPOKE W/MAN + SAID WANT TO CANCEL SWITCH OVER HE SAID HE CANT DUE TO COMPUTER + TIME LIMITATIONS ORDER WILL "MIGRATE" AUTOMATICALLY HE SAID CALL BACK TO MAKE SURE THEY CANCEL

③ SEVERAL CALLS AFTER TH 5-16-04 CALLS W/HOLE MADE TO BOLSENE TO CANCEL BUT EVEN AFTER SPEAKING W/SRC ON ^{OR} 6-7-04 "SOMETHING WOULDNT ALLOW OR DONT SWITCH ME BACK!"

④ I AM NOW BEING BILLED \$1,869.43 FOR NOT CANCELING MY CONTRACT WITHIN THE

Please clearly state what you want the Commission to do in this case: 45 DAY TIME PERIOD ALLOWED.

- I ALONG WITH SRC AND BOLSENE'S OWN NOTES: PROVE THIS TO BE TRUE!
- I AM HEREBY REQUESTING A ~~HEARING~~ WHERE AT THE COMMISSION WOULD IMPOSE THE MAXIMUM ALLOWABLE FINE TOWARDS BOLSENE TELECOM FOR ITS ACTIONS.

Date: 12-15-04
(Month, day, year)

Complainant's Signature Kurt R. Blakemore

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

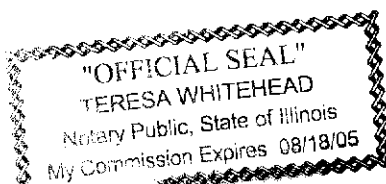
A notary public must witness the completion of this part of the form.

I, KURT R. BLAKEMORE, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Kurt R. Blakemore

Subscribed and sworn/affirmed to before me on (month, day, year) 12-30-04

Jess
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.